

HOSPITALITY

This course covers:

- Bartending and wine stewarding
- Barista skills (coffee making)
- Banqueting / Catering skills
- Food and beverage service
- Customer service
- Cocktail making
- Front of house
- Food safety
- Systems

What you'll get:

National Certificate in Hospitality (Food and Beverage) Levels 2 and 3.
Hospitality Standards Institute (HSI)
Certificate in Food and Beverage Levels 1 and 2.
Certificate in Customer Service Levels 1 and 2.

You'll be ready for:

- Front desk reception
- Retail food outlets
- Wine stewarding
- Room attending
- Cocktail making
- Administration
- Kitchen hand
- Barista work
- Bartending
- Waltering
- Portering

CUSTOMER SERVICE

Communication, grooming and deportment
Care and timeliness as an employee
Introductory beverage service
Introductory table service
Handling complaints
Health and Safety
Customer Care
Teamwork

For those with minimal experience.
Great for boosting confidence, life and work skills.

TOURISM

This course covers:

- Tourist destinations (world and New Zealand)
- Communication and languages
- Roles and requirements
- History of tourism
- Working in a team
- Customer Service
- Computing

What you'll get:

National Certificate in Tourism and Travel
Introductory Skills Level 2

You'll be ready for:

Work in industries involving communicating with people and tourism in general.

OR...CREATE YOUR OWN COURSE!

You can study just about anything with an Individual Programme.
Complete a Career Plan with Career Network and, whatever you're into, we'll find the courses and work experience you'll love and excel in! We tutor and support you along the way too so there's no fear.

NOW, I'M READY...

FREE TRAINING *TEC CRITERIA APPLY

CAREER NETWORK

1057 Hinemoa Street Rotorua

PO Box 2075 Rotorua

Email info@careernetwork.co.nz

<http://www.careernetwork.co.nz>

Ph 07 348 4894

Fax 07 347 7846

Txt 021 052 5356

DISCOVER

UPSKILL

WORK



NOW, I'M READY...

CAREER NETWORK

AMANDA



“Career NetWork helped me adapt to change, gain confidence, especially with speaking. The biggest attraction was that it was free. The small class sizes were also really attractive because it was non-threatening and the tutors could cater to individual needs.

Career NetWork gave me self-management skills and made me want to keep learning. It's also a great help to be able to step into a job feeling you already know it, both the theory and the practical side of it.

For the future I'd like to get into event management, involving logistics, where I have to think and take on more responsibility. That's when I decided to go back to Career NetWork and work out the next step in my career path. Now I'm enrolled to do a Bachelor of Tourism Management at Waiariki. I'd really like to be an event manager in 5 years' time!”

“NOW, I'M READY TO MARKET MYSELF, GET OUT THERE AND BE KNOWN!”

HAPETA

“I left school at 14 and I had no direction in my life.

My attitude was my biggest problem. I never had the confidence. I wouldn't speak in front of people. I was the guy that sits right at the back. I used to wear the hoodies and the baggie jeans and walk like I was staunch.

At Career NetWork they taught me life skills. I got a hair cut. They gave me real skills and real knowledge about real workplaces. They prepared me for actual experiences. They said to me that, 'this is the way you've got to be'. They outlined the restrictions, they gave me guidelines, and showed me how to be professional in everything I do.

Career NetWork motivated me to go further. They inspired me to do better. I was asked how would I describe Career NetWork and I would say it's a life-changing experience. There's no other way to describe it.”



“NOW, I'M READY TO CONQUER ALL OBSTACLES.”

JARED

“I left school early and I then had a go at polytech but decided that wasn't my thing either. I had no job and I was drifting with no thought about my future. I wanted to get out of home though and I knew I needed money. That's when my Mum found out about Career NetWork.

At Career NetWork, they mapped out a career path for me; they supported me, pointed me in the right direction, showed me what was out there and got me an interview with Cummins Engineering. I was stoked to get the job!

Then once I had it I thought well I better show everyone I can do it now. Career NetWork helped me and believed in me. I didn't want to let anyone down. Now I've been with Cummins Engineering for 3½ years and completed my Certificate in Autoparts and Accessories Merchandising.

Through Career NetWork I have gained advice, support and guidance, which has led me to a fulfilling career and qualifications. Now I have my own family responsibilities and own my own home.”

“NOW, I FEEL I AM PRETTY MUCH SORTED.”

